ADPICS DOCUMENTS LOST IN THE APPROVAL PATH

Users have been experiencing four distinct problems, all related to the approval path:

1. Documents have status and action indicator inconsistencies. For example, the status might be "APPR", but the action indicator is "N".

    The software has been modified to correct this problem.

2. Documents are appearing on the ADPICS 9212 RETURN NOTIFICATION MAILBOX screen, but the document has already been reposted.

    The software has been modified to correct this problem.

3. Documents are not found on the ADPICS 9220 DOCUMENT AUTHORIZATION TRACKING-ACTIVE screen, ADPICS 9230 DOCUMENT AUTHORIZATION TRACKING-ARCHIVE screen or ADPICS 9212 RETURN NOTIFICATION MAILBOX screen, but have an action indicator of "A" and a status of "APPR".

    The software has been modified to correct this problem.

4. Documents have a status "APPR" with an action indicator of "A". They may appear in ADPICS 9212 RETURN NOTIFICATION MAILBOX screen, but do not appear in any user's ADPICS 9210 DOCUMENT AUTHORIZATION MAILBOX.

    The software has been modified to correct this problem.